



Hi Sophie & Clayton

I just wanted to say that I never seem to take the time to fill out your security feedback form – I know I have spoken to Clayton and expressed how happy we are with the teams you send us so I just wanted to let you know about last night. The client was without doubt the toughest to please/satisfy in any way! I briefed Danny at the beginning of the event and then he managed the team and the clients for the night!

They did everything and more than I ever expect – they see things (as I do) before they happen and are ready to resolve. They are always polite but they are firm and clearly very much in control.

I was expecting a rough ride from this client last night – what I actually got was ‘a walk in the park’ – it probably would not have mattered if I was even there (but no one will ever be able to say that again!) - we had their own Head of Security present and he had nothing but praise for your team for all the event work you do with us at Cannon Bridge as well as the same feedback from many of the guests.

I have such confidence in the guys now that I am very happy to let them make decisions as they had to last night without my say so all the time.

We will still hopefully keep the bookings coming in until the end of September – we then have a bumper season ahead next year with the Olympics too!

I am looking forward to a long partnership with Red Carpet!

Kind Regards

Donna

Donna Comfort
Managing Director



Cannon Bridge Roof Gardens Ltd - Diamond City Events

Tel: 0845 230 3899

Mobile: 07815 289797

Email: donna@diamondcityevents.com

Web: <http://www.diamondcityevents.com>

Cannon Bridge Roof Gardens Limited Cannon Bridge House, 25 Dowgate Hill, London EC4R 2YA
Tel: 0845 230 3899 **Email:** info@diamondcityevents.com **www.diamondcityevents.com**

Company Registration No. 06921092 VAT Registration No. GB 120 3932 53